



RPA wants to ensure the healthy and safety of each attendee is at the forefront of our minds. As a result, Conference attendees and staff will be expected to adhere to all Osceola County COVID-19 policies and procedures that are in place at the time of our 2021 Annual Conference & Showcase. The hospitality industry has worked exceptionally hard during these past few months to ensure a safe and enjoyable in-person meeting experience and below please find links and guidelines for the latest hotel, airline, city, and county procedures.

EMBASSY SUITES BY HILTON ORLANDO LAKE BUENA VISTA SOUTH PROCEDURES:



The Embassy Suites by Hilton Orlando Lake Buena Vista South will follow all county procedures and [Hilton's CleanStay](#) policies. Hilton has partnered with RB, the makers of Lysol & Dettol, to help deliver a cleaner experience for their guests. The Embassy Suites by Hilton Orlando Lake Buena Vista South will also follow the below additional hotel specific procedures to ensure a safe event experience for its guests and staff:

PLATED & BUFFET SERVICE STANDARDS:

- Dishware, glassware, flatware, & utensils sanitized in commercial dishwasher
 - Hand Sanitizer will be provided in Pre-Function Areas
- Using rolled silverware instead so that it is not exposed on the table prior to meal service
 - Butter service will consist of individually wrapped butter portions
 - Individually wrapped rolls
 - Individual salad dressing packets
- Use of sanitized stainless plate coverings on all plated food prior to service (hot & cold)
 - Use of paper lids on all pre-set glasses of water and/or iced tea

TEAM MEMBER CONSIDERATION CHECKLIST:

- Team Members conduct daily wellness screenings prior to entering hotel. These include temperature checks.
 - Team Members must wear face coverings, except where superseded medical or local law
 - Servers must use face coverings and wear gloves during meal service
 - Team Members must wash hands regularly and frequently
 - Hand sanitizer is available for Team Members
 - Team Member signage & resources posted in Heart of House, visible areas

AIRLINE PROCEDURES:

[American Airlines](#)

[Delta](#)

[JetBlue](#)

[Southwest](#)

[Spirit](#)

[United Airlines](#)

LOCAL AIRPORT PROCEDURES:

[Orlando Airport](#)



LOCAL COUNTY & CITY PROCEDURES:

[Osceola County](#)

[Orange County](#)

[Kissimmee, FL](#)

[Orlando, FL](#)

LOCAL ATTRACTION PROCEDURES:



[SeaWorld](#)

[Universal Studios](#)

[Walt Disney World](#)